



## The Fichier central des sinistres automobiles

The *Fichier central des sinistres automobiles* (FCSA) is a claims tracking database containing all automobile claims incurred over the last six years. An insurer may obtain information from the FCSA and use it to determine the premium charged to an insured when issuing or renewing an automobile insurance contract.

A driver's permit holder has the right to consult the FCSA, to verify and to rectify the data contained on his or her file at any time.

### FCSA Request Procedure

#### 1. Access Request

To obtain your automobile Claims History Statement from the FCSA, you should:

- Complete Sections A, B and D of the form, sign it and return the original along with a photocopy of your driver's licence, to the above address.

Upon receipt of the request at our office, your Claims History Statement will be forwarded to you.

#### 2. Verification and/or Rectification Request

- If you would like to verify and/or rectify the information contained in your file, please complete sections A, B, C, D of the form.
- Upon receipt of your Claims History Statement, if you have any question or if you need to rectify the information contained in your file, please contact the FCSA agent processing your request.

For all verification and/or rectification request, you will receive an acknowledgement of receipt from the GAA and a copy of your Claims History Statement. An answer will follow within **20 days from receipt of your request**.

### Important!

- DO NOT FORGET TO **sign** the request form. In order to avoid any delays, **we must have your original signature**. Requests sent by fax or e-mail will not be accepted.
- DO NOT FORGET TO **include a photocopy of your driver's licence** that clearly shows your name, address, and driver's licence number.
- DO NOT FORGET TO give a telephone number where you can be reached during regular business hours.

**For further information, please contact the  
Insurance Information Center  
514 288-4321 (in Montréal or area) or 1 877 288-4321 (elsewhere in Québec)**